



Renter's Rights Resource List

*****For Residents of the City of Los Angeles (Unless Otherwise Indicated)**

*****RECENT NEWS ALERTS FOR RENTERS IN CITY OF LA:**

REGARDING EVICTION FOR NON-PAYMENT OF RENT: Effective August 30, 2022, the City Council extended the State of Emergency Declaration. Therefore, the City's eviction protections for non-payment of rent due to COVID-19 economic impact are in effect until September 2023.

REGARDING RENT INCREASES: Rent increases are currently prohibited for rental units subject to the City of Los Angeles Rent Stabilization Ordinance (RSO) until 1 year after the expiration of the City's Emergency Declaration Period. The City's Emergency Declaration is still in effect.

For more information, go to <https://housing.lacity.org/>

Covid-19- Related Eviction Protection:

- Information about Covid-19-Related Eviction Protection for Tenants: <https://dcba.lacounty.gov/noevictions/>
- Information about Los Angeles County Updated COVID-19 Tenant Protections Resolution (which applies to all of Los Angeles County): https://dcba.lacounty.gov/wp-content/uploads/2022/04/EM-Phase-Out-Chart_3.31.2022_adopted-motion2.pdf
- Emergency Renter's Assistance Program: <https://hcidla.lacity.org/>
- Filing a Rent Relief Application: Rent relief applications are no longer being accepted by Housing is Key.
- Check Status of Rent Relief Application: To check the status of an application that was already submitted to Housing is Key: https://housing.ca.gov/covid_rr/
- Questions about Your Rent Relief Application: The phone number for the CA COVID-19 Rent Relief Call Center is **833-430-2122**. **Tip:** Get the name and contact information of the case manager assigned to your case so that you can contact them directly.
- Federal Covid-19 Information and Resources: <https://www.hud.gov/coronavirus>



General Information For Renters:

- FAQs from California Courts: <https://www.courts.ca.gov/11034.htm>
- Link to “California Tenants: A Guide to Residential Tenants’ and Landlords’ Rights and Responsibilities”: <https://www.courts.ca.gov/documents/California-Tenants-Guide.pdf>

Rent-Controlled Properties (properties covered by the Rent Stabilization Ordinance)

- **Is My Property Rent Controlled?** To find out if your rental property is subject to the RSO, go to zimas.lacity.org. For more information, go to: <https://housing.lacity.org/residents/rso-overview>
- **LA County Rent Stabilization and Tenant Protections Ordinance:** <https://dcba.lacounty.gov/rentstabilizationprogram/>
- **File an RSO Complaint:** If your landlord is violating the RSO, file a complaint with the following link (read this page and scroll to the bottom, then click “FILE A COMPLAINT”) <https://housing.lacity.org/residents/file-a-rso-complaint>

Unsafe Living Conditions

- **File a Complaint about a Code Violation:** If your rental property has unsafe living conditions or other code violations, file a code complaint here: <https://housingapp.lacity.org/ReportViolation/Pages/ReportViolation>
- **To Ask a Question Via Phone about a Suspected Code Violation:** You can anonymously ask questions via the Los Angeles Housing Department hotline at **1-866-557-RENT (7368)**

L.A. County Department of Consumer and Business Affairs

- **Phone:** **(800) 593-8222** (within LA County)
- **Email:** rent@dcba.lacounty.gov or rentregistry@dcba.lacounty.gov
- **Social Media Direct Messaging:** [@LACountyDCBA](#) on Twitter, Facebook and Instagram
- **Mediation Services:** If a landlord and tenant want to resolve their conflict outside of court and more informally, mediation services are available via the CA Department of Consumer and Business Affairs: <https://dcba.lacounty.gov/rentresolution/>

Specific Tenant Issues

- **Information Regarding Security Deposits:** <https://www.courts.ca.gov/selfhelp-eviction-security-deposits.htm>

Resource for Housing Discrimination: HUD (U.S. Dept. of Housing and Urban Development): <https://www.hud.gov/>

- Phone: **(202) 708-1112** (Washington DC Headquarters) **(213) 894-8000** (Los Angeles Field Office)



- **Homelessness Assistance:** <https://www.hudexchange.info/homelessness-assistance/>
- **Housing Discrimination:** Information about the California Fair Employment and Housing Act (“FEHA”): <https://finduslaw.com/california-fair-employment-housing-act-feha-government-code-12900-12996>
 - **File a California State Complaint:** <https://calcivilrights.ca.gov/complaintprocess/>
 - **File a Federal Complaint with the Office of Fair Housing and Equal Opportunity (“FEHA” Complaint):** https://www.hud.gov/program_offices/fair_housing_equal_opp/online-complaint
- **Assistance for Persons with Disabilities:** https://www.hud.gov/program_offices/fair_housing_equal_opp/online-complaint# Assistance for Persons
- **Assistance for Persons With Limited English Proficiency:** https://www.hud.gov/program_offices/fair_housing_equal_opp/online-complaint# Assistance for Persons 1

Low-Cost Tenants’ Rights Attorneys

BASTA INC: <https://www.basta.org/>

- **Mission:** Provides legal services in eviction defense, habitability problems, housing rights and outreach, appeals and other projects
- **Phone:** (213) 736-5050
- **Eviction Services:** <https://www.basta.org/eviction-defense>
- **Habitability Problems:** <https://www.basta.org/habitability-problems>
- **Housing Rights and Outreach:** <https://www.basta.org/housing-rights>
- **Appeals:** <https://www.basta.org/appeals>
- **Other Projects:** <https://www.basta.org/other-projects>

Other Resources for Tenants (Non-Government Associated)

Tenants Together: <https://www.tenantstogether.org/>

- **Mission:** Statewide coalition of local tenant organizations dedicated to defending and advancing the rights of California tenant to safe, decent and affordable housing.
- **Phone:** (415) 495-8100
- **Hotline:** (888) 495-8020
- **Email:** info@tenantstogether.org
- **COVID 19 Resources:** https://docs.google.com/document/d/1G-n_wK1JXuNHc2drqFjq3JdY-8ILG343zvbM5q8Ykx8/edit?usp=drivesdk
- **Tenant Protections:** <https://losangeles-policies.glitch.me/>
- **Form a Tenant’s Union:** <https://www.tenantstogether.org/resources/form-tenants-union>
- **Reports, Toolkits and Newsletters:** <https://www.tenantstogether.org/reports>



- **Local Resource Directory:** https://www.tenantstogether.org/resource-directory?combine=&field_resource_type_tid%5B%5D=36&field_resource_type_tid%5B%5D=32&field_resource_type_tid%5B%5D=37&field_resource_type_tid%5B%5D=1705&field_resource_type_tid%5B%5D=33&field_resource_type_tid%5B%5D=24&field_resource_type_tid%5B%5D=29&field_resource_type_tid%5B%5D=27&field_resource_type_tid%5B%5D=537

Housing Rights Center: <https://www.housingrightscenter.org/>

- **Mission:** Actively support and promote fair housing through education, advocacy and litigation
- **Phone:** (800) 477-5977 (*NOTE: No walk-in appointments due to COVID 19 pandemic—housing counselors reachable by phone only*)
- **Email:** info@housingrightscenter.org
- **Landlord-Tenant Counseling:** <https://www.housingrightscenter.org/landlord-tenant-counseling>
- **Media, Outreach and Education:** <https://www.housingrightscenter.org/media-outreach-and-education>
- **Rental Listing:** <https://www.housingrightscenter.org/rental-listing>
- **Fair Housing Certification Training:** <https://www.housingrightscenter.org/fair-housing-certification>
- **Webinars:** <https://www.housingrightscenter.org/webinars>
- **Educational Literature:** <https://www.housingrightscenter.org/educational-literature>

Los Angeles Tenants' Union: <https://latenantsunion.org/en/>

- **Mission:** Fight for the human right to housing
- **Phone:** (213) 986-8266
- **General Inquiries Email:** info@latenantsunion.org
- **Press Inquiries Email:** press@latenantsunion.org
- **Local Meetings:** <https://latenantsunion.org/en/locals/> (*NOTE: Due to COVID 19 pandemic, all meetings taking place on Zoom—Zoom links on this webpage*)
- **Resources:** <https://latenantsunion.org/en/resources/>
- **L.A. Tenants' Union Handbook:** <https://latenantsunion.org/en/2017/11/08/la-tenants-union-handbook/>
- **Tenants' Association Handbook:** <https://latenantsunion.org/en/2020/06/25/tenants-association-handbook/>
- **Tips for Tenants on Police and ICE (English and Spanish):** <https://latenantsunion.org/en/2019/06/21/tips-for-tenants-on-police-and-ice/>
- **Calendar:** <https://latenantsunion.org/en/calendar/>



HRRRts' Mission Statement and Contact Info

The Homelessness, Refugees & Renters' Rights (HRRRts or "Hearts") Committee focuses on solutions to the homelessness crisis in Los Angeles and aids renters in understanding their rights, while working to make those rights more robust.

The committee works with local organizations to support refugees in our community. Our goal is to ensure that every Mid City West stakeholder is able to thrive regardless of their housing status. To achieve this, HRRRts engages in educational efforts, community programming, policy discussion, and organizational support.

HRRRts meets on the first Monday of each month at 6:30 PM.

For more information, please email us at HRRRTs@midcitywest.org or visit our webpage <http://www.midcitywest.org/committees/homelessness-renters-rights-refugees-committee/>.